

BLACKWOOD TOWN CENTRE AUDIT – JANUARY 2013

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
21/10/10	<p><u>Change Pelican To Zebra Crossing Points High Street</u> Following the Powell Dobson Study on the town centre, officers have explored areas of the report that can be taken forward. One of these is changing the crossing points from ‘Pelican’ to ‘Zebra’.</p>	<p>Transportation <i>Clive Campbell</i></p> <p>Strategic Planning <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>9/7 Agreed to leave on audit pending new TCMG. 17/9 Will be discussed further at the new TCMG. 17/10 An update was provided to the TCMG. 12/11 A report will be submitted to the new TCMG.</p>
01/11/10	<p><u>Creation Of 20 mph Zone High Street</u> At the TCMG (21/10) it was requested that the council consider creating a 20 mph zone throughout High Street in order to slow the traffic flow</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/5 Proposal not supported by the TCMG. 9/7 Agreed to leave on audit pending new TCMG. 17/9 Will be discussed further at the new TCMG. 17/10 An update was provided to the TCMG. 12/11 A report will be submitted to the new TCMG.</p>

23/05/11	<p><u>Substance Misuse</u> <u>Bus Station, The Market Place</u> Reports have been received from retailers regarding substance misuse in the Bus Station.</p>	<p>Police <i>Ins Smith</i></p> <p>Community Safety <i>Kathryn Peters</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>9/7 The area continues to be monitored. 17/9 Further meetings have been scheduled to discuss. 17/10 An update was provided to the TCMG. 12/11 Things are improving. Meetings are ongoing and control plans in place. 06/01 The environment continues to improve for users. Next problem solving meeting on 6th February.</p>
04/10/11	<p><u>Red Lion Public House</u> <u>High Street</u> A complaint has been made in relation to the condition and safety of the Red Lion due to the exterior works that were started prior to the business closing.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>9/7 Officers in Cleansing have offered to assist in cleaning the site. 17/9 Tim Stephens has spoken to owner. Would like to help of the cleansing team. 17/10 An update was provided to the TCMG. 12/11 Cleansing team have cleaned up the site. Issue Closed 12/11</p>

09/01/12	<p><u>Bins on Highway</u> <u>Gravel Lane</u> Reports have been received of bins being left on the Highway on Gravel Lane.</p>	<p>Highways <i>Marcus Lloyd</i></p> <p>Environmental Health <i>Lyndon Ross</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/5 Currently with Environmental Health. Looking into bin storage in the area. 17/9 Looking into permanent stylish storage. 17/10 An update was provided to the TCMG. 12/11 Arranging a meeting with cleansing to liaise on best location.</p>
01/02/12	<p><u>Condition of Land</u> <u>Rear of Toilet Block, High Street</u> A complaint was received from Cllr. Smallman regarding the condition of the land at the rear of the toilet block.</p>	<p>Cleansing <i>Rhodri Lloyd</i></p> <p>Regulatory Planning <i>Tim Stephens</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>5/3 Tim Stephens to arrange a meeting onsite with Cllr Smallman to discuss. 22/3 Update to TCMG 14/5 Long term prospects needed, but site is privately owned. Officers to provide an update to the TCMG. 17/9 Need to meet with owner and if necessary will carry out enforcement. 17/10 An update was provided to the TCMG. 12/11 Front area has been cleaned up. There are structural implications if anymore is undertaken. Owner needs to keep in fair condition.</p>

21/02/12	<p><u>Event Site</u> <u>“Dragon Circle”, Cliff Road</u> A promotional event space will be created on the Dragon Circle beside ASDA. The site will have an electric feeder pillar and can be leased by companies to run promotions.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p> <p>Business Enterprise Support Team <i>Andrew Highway</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/5 Officers have identified a few options. NCS awaiting a quote. 9/7 Collapsible bollards have been ordered and will be installed in due course. 17/9 Issue being discussed and worked through. 17/10 An update was provided to the TCMG. 12/11 Terms and Conditions have been agreed. Town Centre Management is exploring opportunities.</p>
22/02/12	<p><u>Parking Issues</u> <u>High Street / Wesley Road</u> Cllr. Dix reported that vehicles are parking illegally to collect items from the Argos store, which is causing obstructions.</p>	<p>Police <i>Ins Smith</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>9/7 Police continue to monitor and enforce via periodic visits by Officers and Neighbourhood Police. 17/9 Enforcement continues. No further complaints have been received. 17/10 An update was provided to the TCMG. 12/11 70 fixed penalty tickets have been issued. Will be continuing up until Christmas but will need to look into long-term procedures. 06/01 Enforcement continues by CSOs. Situation has improved, but Fixed Penalty Notices continue to be issued. CCBC’s free parking over the Christmas period improved the problem.</p>

03/04/12	<p><u>“No Ifs, No Butts” Campaign</u> <u>Town Centre</u> The campaign operated in four town centres to educate people on disposal of cigarette ends. This involved issuing Fixed Penalty Notices, warning letters and offering advice.</p>	<p>Environmental Health <i>Lyndon Ross</i></p>	<p>14/5 No update provided. 9/7 Successful campaign. Those who dropped litter/cigarette ends were advised and/or issued with fixed penalty notices. A follow-up campaign will be carried out. 17/9 Campaign is still ongoing. 17/10 An update was provided to the TCMG. 12/11 Zero tolerance approach. Continuing with campaign. Issue Closed 12/11</p>
30/04/12	<p><u>Storm Damage</u> <u>Interchange Bus Station</u> A storm on 29th April caused damage to the aluminium cladding on the bus station canopy.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>17/9 Initial repairs have been completed. Remedial works will be complete within the next 6-8 weeks. 17/10 An update was provided to the TCMG. 12/11 Damage has been repaired. Issue Closed 12/11</p>
02/05/12	<p><u>Antisocial Behaviour</u> <u>Interchange Bus Station</u> There has been a general increase in anti-social behaviour in the bus station. Incidents include fights, abusive behaviour and intimidation of passengers.</p>	<p>Community Safety <i>Kath Peters</i></p>	<p>14/5 A meeting has been arranged to discuss further. 17/9 There has been an improvement. Will continue to monitor. 17/10 An update was provided to the TCMG.</p>

31/05/12	<p><u>Litter Nuisance</u> <u>Town Centre</u></p> <p>A complaint was made to the Police in relation to litter in the Town Centre. The main problem areas were McDonald's car park, KFC car park and the road beneath KFC car park.</p>	<p>Environmental Health <i>Lyndon Ross</i></p>	<p>1/6 A new initiative is planned with McDonald's. Enforcement Officers are scheduled to visit KFC to discuss the problem. 9/7 Follow-up to "No Ifs, No Butts" will be carried out to improve the situation. 17/9 Ongoing. 17/10 An update was provided to the TCMG. 12/11 Issued 8-9 fixed penalties. Issue Closed 12/11</p>
12/07/12	<p><u>Damage to Bollards</u> <u>Gravel Lane</u></p> <p>An individual has uprooted the bollards on Gravel Lane (near the Market Place) by repeatedly kicking them. The incident was captured on CCTV.</p>	<p>Highways <i>Marcus Lloyd</i></p> <p>Police <i>Ins Smith</i></p>	<p>17/9 The bollard is being repaired. The CCTV capture wasn't clear enough to identify. Will monitor. 17/10 An update was provided to the TCMG. 12/11 Have all been removed due to excessive maintenance costs. Issue Closed 12/11</p>
01/10/12	<p><u>Car Park Lock Broken</u> <u>High Street - Aldi</u></p> <p>Cllr Dix has received a complaint that the car park lock has again been tampered with.</p>	<p>Business Enterprise Support Team <i>Andrew Highway</i></p>	<p>01/10 Town Centre Management met with the store manager to discuss the issue. Assurance was given that the matter would be rectified. 12/11 Ongoing</p>
17/10/12	<p><u>Gritbins</u> <u>Town Centre</u></p> <p>The temporary grit bins throughout the town centre will need to be reinstalled in preparation for the winter period.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>12/11 complete. Issue Closed 12/11</p>

17/10/12	<p><u>Planter Maintenance</u> <u>Interchange Bus Station</u> At the TCMG (17/10) Cllr Dix requested that the maintenance of the planters sited around the Interchange Bus Station be improved.</p>	<p>Parks <i>Derek Price</i></p>	<p>18/10 Service Request 563674 raised. 12/11 Work complete. Issue Closed 12/11</p>
17/10/12	<p><u>Flyposting</u> <u>Town Centre</u> Complaints have been received by local members about instances of flyposting around the town centre.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p>	<p>17/10 Planning Enforcement officers will assess the issue by visiting town centre locations. 12/11 A number of people have been advised to refrain from this practice and monitoring is ongoing.</p>
17/10/12	<p><u>Cobwebs</u> <u>Interchange Bus Station</u> At the TCMG (17/10) Cllr Dix requested cobwebs be swept from the interior space in the roof of the Interchange Bus Station.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>12/11 Work has been completed. Issue Closed 12/11</p>
17/10/12	<p><u>Overhanging Branches</u> <u>Williams Street / High Street Car Park</u> At the TCMG (17/10) Cllr Ellis requested that instances of overhanging branches be removed from their position at the rear of High Street.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p>	<p>17/10 Officers will ascertain landownership. 12/11 ongoing. Further discussions are taking place.</p>
17/10/12	<p><u>Community Garden</u> <u>Fast Forward Site / Former Toilet Block</u> At the TCMG (17/10) local members and the Town Council requested that officers assess the provision of a community garden.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p>	

24/10/12	<p><u>Go2 Blackwood Launch, Town Centre</u> Preparations are in progress for the launch of the Go2 Blackwood Website, which will roll out the Go2 project to Blackwood Town Centre.</p>	<p>Business Enterprise Support Team <i>Steve Morgan</i></p>	22/11 Event took place as planned and was well-received.
25/10/12	<p><u>Noise Nuisance Hall Street</u> Cllr. Dix reported resident complaints regarding noise from Colours and the new Hall Street entrance to Vanilla Bar late at night on weekends.</p>	<p>Environmental Health <i>Lyndon Ross</i></p>	
25/10/12	<p><u>“Circle of Life” O/S Blackwood Miners’ Institute, High Street</u> The public artwork opposite the Miners’ Institute has become weathered and requires cleaning.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p>	
12/11/12	<p><u>Bollard Alternatives Gravel Lane</u> Following repeated vandalism to the bollards at the top of Gravel Lane, cost-effective alternatives will now be looked at to prevent vehicular access following the removal of bollards.</p>	<p>Highways <i>Marcus Lloyd</i></p>	
23/11/12	<p><u>Chewing Gum on Pavements High Street</u> A complaint has been received from Blackwood Town Council regarding the amount of chewing gum on the pavements throughout the High Street.</p>	<p>Cleansing <i>Tony White</i></p>	
03/12/12	<p><u>Christmas Market Town Centre</u> Planning is underway for the Christmas Market, which will be taking place on 1st & 2nd December.</p>	<p>Business Enterprise Support Team <i>Paul Hudson</i></p>	

03/12/12	<p><u>Retail Theft Initiative</u> <u>Town Centre</u> Gwent Police is currently planning its retail theft initiative, which will aim to reduce shoplifting in the town centre during the Christmas shopping period.</p>	<p>Police <i>Ins Smith</i></p>	<p>06/01 Operation Arcade has now closed until Christmas 2013. Excellent and effective partnership working took place during 2012's operation.</p>
05/12/12	<p><u>Broken Channels</u> <u>Gravel Lane</u> A complaint has been received from the public in relation to some broken drainage channels at this location.</p>	<p>Highways <i>Marcus Lloyd</i></p>	